


PROPRIETARY

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REVISIONS				
LTR	DESCRIPTION	DATE	APPR.	
SEE PREVIOUS REVISIONS IN AGILE HISTORY				
T	INC ECO 08-2252	LT	01/14/09	LT
U	INC ECO 10-0327	MH	4/27/10	MH
V	INC ECO 10-0475	LT	05/20/10	LT
W	INC ECO 11-1804	LK	04/14/11	LK
Y	INC ECO 11-2033	LK	07/07/11	LK
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Technical Services
 DATABASE: AGILE

UNLESS OTHERWISE SPECIFIED			DR.	MEY CHHANN	7/15/94	 Crane Electronics, Inc. 10301 WILLOWS ROAD NE REDMOND, WA 98052			
			CHK.	D. PFLUGRATH	7/28/94				
ALL DIMENSIONS ARE IN INCHES			ENG.	M. CASPER	7/29/94	QUALITY ASSURANCE PROCEDURES MATRIX			
			MFG.	J. DUNLAP	7/15/94				
TOL	.XX	±	Q.A.	D. PFLUGRATH	7/29/94				
	ANGLE	±	C.M.	M. McNELLEY	7/28/94				
			TECH EDITOR			SIZE A	CAGE NO. 50821	DRAWING NO. QA-093	REV Y
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1.0 PURPOSE

This Quality Assurance Procedures Matrix lists the procedures used to implement the Crane Electronics, Inc.'s quality program in compliance with AS9100, ISO 9001:2008, ISO13485 and MIL-PRF-38534. The procedures incorporate requirements generally acceptable to all Crane Electronics, Inc.'s customers. The controlled Crane Electronics, Inc. Quality Assurance Procedure Matrix is available to employees in the Agile configuration management system. All other copies of the Matrix will be uncontrolled and issued for reference only.

The Quality Assurance Procedure Matrix shall be maintained by the Crane Electronics, Inc. Quality Department, and it shall be reviewed annually for updating the current procedure's list. Specific customer requirements for controls and procedures are not to be included in this document.

2.0 SCOPE


The policies of this document shall apply to all departments at Interpoint.

3.0 REFERENCE DOCUMENTS

APPLICABLE DOCUMENTS

The following documents were used to develop this procedure:

ISO 9001:2008	Quality Systems - Quality Management Systems-Requirements
ISO 13485:2003	Medical Devices - Quality Management Systems - Requirements for Regulatory Purposes
AS9100	Quality Management Systems - Requirements for Aviation, Space and Defense Organizations
MIL-PRF-38534	General Specification for Hybrid Microcircuits
QA-040	Quality Manual

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4.0 QUALITY MANAGEMENT SYSTEM

4.1 General

QA-040	Quality Manual	Appendix A
QA-039	Generic MIL-PRF-38534 Flow Chart	Appendix A
QA-046	Hybrid Screening Procedure	Appendix A & C
QA-049	Conformance and Periodic Inspections	Appendix A & C
QA-083	General Qualification Test Plan for MIL-PRF-38534	Appendix A & C
QA-093	Quality Assurance Procedures Matrix	
UKQMS-INTRO	Quality Assurance Procedures Manual (UK Office)	
FRQMS-4.1	Quality Assurance Procedures Manual (France Office)	

4.2 Documentation Requirements

4.2.1 General

QA-040	Quality Manual	Appendix A
GEN-002	ECO, DEVIATION, WAIVER	Appendix A
GEN-047	Records Retention Matrix	Appendix A

4.2.2 Quality Manual

QA-040	Quality Manual	Appendix A
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4.2.3 Control of Documents


GEN-002	ECO, DEVIATION, WAIVER	Appendix A
GEN-016	Inactivation Procedure	Appendix A
GEN-019	Documents and Engineering Orders Update & Distribution Procedure	Appendix A
GEN-020	Document Control Procedure	Appendix A
GEN-030	Qualified Product Changes	Appendix E
GEN-047	Records Retention Matrix	
UKQMS-4.5.2.1	Approval and Issue of the Quality Procedures Manual (UK Office)	
UKQMS-4.5.3.1	Changes to the Quality Procedures Manual (UK Office)	
UKQMS-4.5.2.2	Issue and Control of National and International Standards (UK Office)	
FRQMS-4.2.3	Approval, Issue and Changes to the Quality Procedures Manual (France Office)	

4.2.4 Control of Records

GEN-047	Records Retention Matrix	Appendix A
UKQMS-4.16	Control of Quality Records (UK Office)	
FRQMS4.2.4	Control of Quality Records (France Office)	

4.3 Configuration Management

GEN-002	ECO, DEVIATION, WAIVER	Appendix A
GEN-016	Inactivation Procedure	Appendix A
GEN-019	Documents and Engineering Orders Update & Distribution Procedure	Appendix A
GEN-020	Document Control Procedure	Appendix A
GEN-030	Qualified Product Changes	Appendix E
GEN-047	Records Retention Matrix	Appendix A

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5.0 MANAGEMENT RESPONSIBILITY

5.1 Management Commitment

QA-040 Quality Manual Appendix A

5.2 Customer Focus

ENG-002 Customer Specification Review Appendix A
 QA-039 Generic MIL-PRF-38534 Flow Chart Appendix A
 QA-046 Hybrid Screening Procedure Appendix A & C
 QA-049 Conformance and Periodic Inspections Appendix A & C
 QA-083 General Qualification Test Plan for MIL-PRF-38534 Appendix A & C
 UKQMS-4.3.2.1 Customer Enquiry Review (UK Office)
 UKQMS-4.5.2.3 Approval and Issue of Customer Drawings and Specifications (UK Office)
 FRQMS-5.2 Customer Enquiry Review (France office)
 FRQMS-7.2.2 Approval and Issue of Customer Drawings and Specifications (France Office)

5.3 Quality Policy

QA-017 Quality Audit Procedure Appendix A
 QA-040 Quality Manual Appendix A

5.4 Planning

5.4.1 Quality Objectives

QA-040 Quality Manual Appendix A

5.4.2 Quality Management System Planning

ENG-002 Customer Specification Review Appendix A
 QA-040 Quality Manual Appendix A
 QA-039 Generic MIL-PRF-38534 Flow Chart Appendix A
 QA-046 Hybrid Screening Procedure Appendix A & C
 QA-049 Conformance and Periodic Inspections Appendix A & C
 QA-083 General Qualification Test Plan for MIL-PRF-38534 Appendix A & C

5.5 Responsibility Authority and Communication

5.5.1 Responsibility and Authority


QA-040 Quality Manual Appendix A

5.5.2 Management Representative

QA-040 Quality Manual Appendix A

5.5.3 Internal Communication

QA-040 Quality Manual Appendix A

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5.6 Management Review

5.6.1 General

GEN-047	Records Retention Matrix	Appendix A
QA-040	Quality Manual	Appendix A
UKQMS-4.1.3	Management Review (UK Office)	
FRQMS-5.6	Management Review (France Office)	

5.6.2 Review Input

QA-017	Quality Audit Procedure	Appendix A
QA-040	Quality Manual	Appendix A
UKQMS-4.17	Internal Quality Audits (UK Office)	
FRQMS-8.2.2	Internal Quality Audits (France Office)	

5.6.3 Review Output

QA-017	Quality Audit Procedure	Appendix A
QA-040	Quality Manual	Appendix A
UKQMS-4.17	Internal Quality Audits (UK Office)	
FRQMS-8.2.2	Internal Quality Audits (France Office)	

6.0 RESOURCE MANAGEMENT

6.1 Provision of Resources

QA-040	Quality Manual
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6.2 Human Resources

6.2.1 General


QA-040	Quality Manual
TNG-001	Training & Certification Manual
UKQMS-4.18.1	Planning and Assessment of Training (UK Office)
UKQMS-4.18.2	Provision of Individual Training (UK Office)
FRQMS-6.2	Planning and Assessment of Training Needs and Provision of Individual training (France Office)

6.2.2 Competence, Awareness and Training

QA-040	Quality Manual	Appendix A
TNG-001	Training & Certification Manual	Appendix A
UKQMS-4.18.1	Planning and Assessment of Training (UK Office)	
UKQMS-4.18.2	Provision of Individual Training (UK Office)	
FRQMS-6.2	Planning and Assessment of Training Needs and Provision of Individual Training (France Office)	

6.3 Infrastructure

QA-040	Quality Manual
GEN-037	Preventative Maintenance

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6.4 Work Environment

GEN-012	ESD Control Procedure	Appendix A
GEN-018	Cleanliness and Atmosphere Control	Appendix A
GEN-033	Contamination Control	Appendix A
QA-017	Quality Audit Procedure	

7.0 PRODUCT REALIZATION


7.1 Planning of Product Realization

ENG-001	Design Practices, Guidelines and Limits	Appendix A
ENG-002	Customer Specification Review	Appendix A
ENG-003	Package Design Guidelines	
ENG-006	Coil Design Guidelines	
ENG-007	Drafting Schematic Guidelines	
ENG-008	Drafting Guidelines Hybrid Assembly	Appendix A
ENG-009	Drafting Guidelines Hybrid Substrate	Appendix A
ENG-010	Test Integrity Procedure	
ENG-013	Product Development Procedure	Appendix E
ENG-015	Process Validation Procedure	Appendix A
GEN-001	Specification/SCD Generation	
GEN-007	Prototype & First Run Procedure	Appendix A
GEN-024	Traveler Generation Instructions	Appendix A
GEN-035	Requirements for Metal Packages	
GEN-031	Qualified Processes and Materials List	Appendix E
QA-015	Corrective & Preventive Action	
QA-040	Quality Manual	Appendix A
QA-083	General Quality Test Plan for MIL-PRF-38534	Appendix A & C


7.2 Customer Related Processes

7.2.1 Determination of Requirements Related to the Product

ENG-002	Customer Specification Review	Appendix A
MKT-001	Review & Conversion of Customer Requirements	Appendix A
QA-040	Quality Manual	Appendix A
QA-108	Redmond FACILITY MIL-PRF-38534 QML MATERIAL/PROCESS MATRIX	Appendix A & C
QA-109	Taiwan FACILITY MIL-PRF-38534 QML MATERIAL/PROCESS MATRIX	Appendix A & C
UKQMS-4.3.2.2	Contract/Order Review (UK Office)	
UKQMS-4.3.3	Amendment to Contract(UK Office)	
UKQMS-4.6.4.2	Customer Verification of Purchased Product (UK Office)	
FRQMS-7.2.1	Contract/Order Review and Amendment and Customer Verification of Purchased Product (France Office)	

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7.2.2	Review of Requirements Related to the Product		
	ENG-002	Customer Specification Review	Appendix A
	UKQMS-4.5.2.3	Approval and Issue of Customer Drawings and Specifications (UK Office)	
	FRQMS-7.2.2	Approval and Issue of Customer Drawings and Specifications (France Office)	
7.2.3	Customer Communication		
	MKT-001	Review & Conversion of Customer Requirements	
	QA-040	Quality Manual	
7.3	<u>Design and Development</u>		
7.3.1	Design and Development Planning		
	ENG-002	Customer Specification Review	Appendix A
	ENG-013	Product Development Procedure	Appendix E
	QA-040	Quality Manual	Appendix A
7.3.2	Design and Development Inputs		
	ENG-001	Design Practices, Guidelines and Limits	Appendix A
	ENG-003	Package Design Guidelines	
	ENG-006	Coil Design Guidelines	
	ENG-007	Drafting Schematic Guidelines	
	ENG-008	Drafting Guidelines Hybrid Assembly	Appendix A
	ENG-009	Drafting Guidelines Hybrid Substrate	Appendix A
	ENG-010	Test Integrity Procedure	
	ENG-013	Product Development Procedure	Appendix E
	GEN-035	Requirements for Metal Packages	
7.3.3	Design and Development Outputs		
	ENG-013	Product Development Procedure	Appendix E
	GEN-001	Specification/SCD Generation	
	GEN-002	ECO, DEVIATION, WAIVER	Appendix A
	GEN-019	Document & EO Distribution Procedure	Appendix A
	GEN-020	Document Control Procedure	Appendix A
	GEN-024	Traveler Generation Instructions	Appendix A
7.3.4	Design and Development Review		
	ENG-013	Product Development Procedure	
7.3.5	Design and Development Verification		
	ENG-002	Customer Specification Review	Appendix A
	ENG-013	Product Development Procedure	
	GEN-007	Prototype & First Run Procedure	Appendix A
	GEN-031	Qualified Processes and Materials List	Appendix E

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7.3.6 Design and Development Validation

ENG-002	Customer Specification Review	Appendix A
ENG-013	Product Development Procedure	Appendix E
ENG-015	Process Validation Procedure	Appendix C & E
GEN-069	New Equipment Validation	
QA-083	General Quality Test Plan for MIL-PRF-38534	Appendix A & C

7.3.6.1 Documentation of Design and/or Development Verification and Validation

GEN-002	ECO, DEVIATION, WAIVER	Appendix A
GEN-016	Inactivation Procedure	Appendix A
GEN-019	Document & EO Distribution Procedure	Appendix A
GEN-020	Document Control Procedure	Appendix A
GEN-030	Qualified Product Changes	Appendix E
GEN-069	New Equipment Validation	

7.3.6.2 Design and/or Development Verification and Validation

ENG-002	Customer Specification Review	Appendix A
ENG-013	Product Development Procedure	Appendix E
ENG-015	Process Validation Procedure	Appendix C & E
GEN-069	New Equipment Validation	
QA-040	Quality Manual	Appendix A
QA-083	General Quality Test Plan for MIL-PRF-38534	Appendix A & C


7.3.7 Control of Design and Development Changes

ENG-002	Customer Specification Review	Appendix A
ENG-013	Product Development Procedure	Appendix E
GEN-002	ECO, DEVIATION, WAIVER	Appendix A
GEN-030	Qualified Product Changes	Appendix E

7.4 Purchasing

7.4.1 Purchasing Processes

MATL-017	Purchasing Procedure	
MATL-011	Outplant Processing	
QA-015	Corrective & Preventive Action	
QA-040	Quality Manual	Appendix A
QA-053	Supplier Evaluation Process	
UKQMS-4.6.3	Purchasing Data (UK Office)	
FRQMS-7.4.1	Purchasing Data (France Office)	


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7.4.2 Purchasing Information

GEN-005	Discrete Semiconductor Dice	Appendix C
GEN-008	Integrated Circuit Dice	Appendix C
GEN-009	General Spec for Transformers / Inductors	Appendix C
GEN-013	Thin Film Passive Elements	Appendix C
GEN-052	Procured Hermetic Devices	
GEN-054	Space Component Screening Requirements	Appendix C
MATL-017	Purchasing Procedure	
MATL-011	Outplant Processing	
QA-015	Corrective & Preventive Action	
QA-018	Incoming Inspection Procedure	Appendix C
QA-029	Element Evaluation Procedure	Appendix C
QA-053	Supplier Evaluation Process	
QA-096	Tantalum Capacitor Lot Qualification	
QA-098	Control, Screening and Quality Assurance Provisions for Chip Style Ceramic Multilayer Capacitors	

7.4.3 Verification of Purchased Products

MATL-017	Purchasing Procedure	
MATL-011	Outplant Processing	
QA-015	Corrective & Preventive Action	
QA-018	Incoming Inspection Procedure	Appendix C
QA-020	Package and Cover Incoming Inspection Procedure	Appendix C
QA-021	Inspection of Monolithic and Thin Film Passive Elements	Appendix C
QA-022	Inspection of Discrete Elements	Appendix C
QA-024	Inspection of Passive Elements	Appendix C
QA-029	Element Evaluation Procedure	Appendix C
QA-053	Supplier Evaluation Process	
QA-057	Receiving Test of Passive Elements	
QA-066	Magnetics Inspection	
QA-067	Method 5011 Test Plan	Appendix C
QA-070	Inspection of Bare Ceramic Substrates	
QA-071	Incoming Solder Adhesion Testing of Ceramic Substrates and Thinfilm Materials	
QA-089	Thin film Substrate Inspection	Appendix C
QA-097	Alternate Integrated Circuit Die (ICD) Evaluation Procedure	

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7.5 Production and Service Provisions

7.5.1 Control of Production and Service Provision

GEN-022	Traveler Issue and Shop Control	Appendix A
GEN-025	Instructions for Using a Traveler	Appendix A
GEN-028	Discrepancy Reporting Procedure	Appendix A
GEN-033	Contamination Control (FOD)	
GEN-061	Routing Procedure	
GEN-068	Use of Work Instructions and Assembly Aids	
MATL-002	Receiving Procedure	
MATL-003	Shipping Procedure	
MATL-004	Work Order Release Procedure	Appendix A
MATL-006	Unplanned Issues Procedure	
MATL-008	Picking and Issuing Kits	Appendix A
MATL-009	Stores Receiving Procedure	
QA-018	Incoming Inspection Procedure	Appendix C
QA-030	Inspection Procedures Manual (FOD)	
QA-040	Quality Manual	Appendix A
QA-088	Medical Line Traceability Procedure	

7.5.1.1 Production Documentation

GEN-002	ECO, DEVIATION, WAIVER	Appendix A
GEN-019	Distribution Procedure	Appendix A
GEN-020	Document Control Procedure	Appendix A
GEN-047	Records Retention Matrix	Appendix A

7.5.1.2 Control of Production Process Changes

GEN-002	ECO, DEVIATION, WAIVER	Appendix A
GEN-016	Inactivation Procedure	Appendix A
GEN-019	Distribution Procedure	Appendix A
GEN-020	Document Control Procedure	Appendix A
GEN-030	Qualified Product Changes	Appendix E
GEN-047	Records Retention Matrix	Appendix A

7.5.1.3 Control of Production Equipment, Tools and Numeric Control of Machine Programs


QA-040	Quality Manual	Appendix A
QA-050	Metrology System Procedure	

7.5.1.4 Control of Work Transferred, on a Temporary Basis, Outside the Organizations Facilities

MATL-011	Outplant Processing	
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7.5.1.5 Control of Service Operations

GEN-002	ECO, DEVIATION, WAIVER	
GEN-019	Distribution Procedure	
GEN-020	Document Control Procedure	
GEN-047	Records Retention Matrix	
QA-015	Corrective & Preventive Action	
QA-053	Supplier Evaluation Process	

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7.5.2 Validation of Processes for Production and Service Provision


ENG-XXX	Test Equipment Selection	
ENG-004	ATE Software Release	
GEN-025	Instructions for Using a Traveler	Appendix A
GEN-029	General Procedure for Electrical Testing	Appendix C
GEN-032	Rework Guidelines	Appendix E
GEN-037	MISG Operations Procedure	
GEN-047	Records Retention Matrix	Appendix A
MFGX-XXX	All MFG Procedures	
QA-016	Control of Non-conforming Material	Appendix A & C
QA-018	Incoming Inspection Procedure	Appendix C
QA-030	Inspection Procedures Manual	Appendix C
QA-040	Quality Manual	Appendix A
QA-047	Rework and Repair Manual	Appendix E
QA-049	Conformance and Periodic Inspections	Appendix C
QA-050	Metrology System Procedure	
QA-061	Inspection Stamps	

7.5.3 Identification and Traceability

GEN-022	Traveler Issue and Shop Control	Appendix A
GEN-025	Instructions for Using a Traveler	Appendix A
GEN-028	Discrepancy Reporting Procedure	Appendix A
GEN-047	Records Retention Matrix	Appendix A
MATL-002	Receiving Procedure	
MATL-003	Shipping Procedure	
MATL-004	Work Order Release Procedure	Appendix A
MATL-006	Unplanned Issues Procedure	
MATL-008	Picking and Issuing Kits	Appendix A
MATL-009	Stores Receiving Procedure	
MFGI-002	Part Marking Procedure	
QA-018	Incoming Inspection Procedure	Appendix C
QA-040	Quality Manual	Appendix A
QA-088	Medical Line Traceability Procedure	
UKQMS-4.8	Product Identification and Traceability (UK Office)	
FRQMS-7.5.3	Product Identification and Traceability (France Office)	

7.5.4 Customer Property

QA-018	Incoming Inspection Procedure	Appendix C
QA-040	Quality Manual	
QA-050	Metrology System Procedure	

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7.5.5 Preservation of Product

GEN-012	ESD Control Procedure	Appendix A
GEN-015	Hold Notice Procedure	Appendix A
GEN-018	Cleanliness and Atmosphere Control	Appendix A
GEN-033	Contamination Control	Appendix A
GEN-046	Control of Hazardous Materials and MSDS's	
GEN-068	MSL Moisture Sensitivity Level	
MATL-001	Material Handling and Storage	
QA-074	Handling Limited Life Materials	
UKQMS-4.15.2	Handling (UK Office)	
UKQMS-4.15.3	Storage (UK Office)	
UKQMS-4.15.4	Packaging (UK Office)	
UKQMS-4.15.6	Delivery (UK Office)	
FRQMS-7.5.5	Handling, Storage, Packaging and Delivery (France Office)	


7.6 Control of Monitoring & Measurement Devices

ENG-XXX	Test Equipment Selection	
GEN-037	MISG Operations Procedure	
QA-050	Metrology System Procedure	
QA-111	Metrology Out of Tolerance Procedure	
UKQMS-4.11	Control of Inspection Measuring and Test Equipment (UK Office)	
FRQMS-7.6	Control of Inspection Measuring and Test Equipment (France Office)	

8.0 MEASUREMENT, ANALYSIS AND IMPROVEMENT

8.1 General

GEN-029	General Procedure for Electrical Testing	Appendix A
GEN-032	Rework Guidelines	Appendix E
MFGX-XXX	All MFG Procedures	
MKT-001	Review and Conversion of Customer Requirements	Appendix A
QA-009	Customer Source Inspection Procedure	
QA-030	Inspection Procedures Manual	Appendix C
QA-040	Quality Manual	Appendix A
QA-047	Rework and Repair Manual	Appendix E
QA-060	Statistical Sampling Procedure	
QA-092	Statistical Techniques	

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8.2 Monitoring and Measurement

8.2.1 Customer Satisfaction


MKT-001	Review & Conversion of Customer Requirements	
QA-040	Quality Manual	Appendix A
QA-007	Control of Customer Returned Material	Appendix A
QA-008	Failure Analysis Procedure	Appendix A
QA-015	Corrective & Preventive Action	
UKQMS-4.13.2.2	Review and Disposition on Non-conforming Processed and Returned Goods (UK Office)	
FRQMS-8.2.1	Review and Disposition on Non-conforming Processed and Returned Goods (France Office)	

8.2.2 Internal Audit

QA-017	Quality Audit Procedure	Appendix A
QA-015	Corrective & Preventive Action	Appendix A
UKQMS-4.17	Internal Quality Audits (UK Office)	
FRQMS-8.2.2	Internal Quality Audits (France Office)	

8.2.3 Monitoring and Measurement Processes

GEN-028	Discrepancy Reporting Procedure	Appendix A
QA-016	Control of Nonconforming Materials	Appendix A

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8.2.4 Monitoring and Measurement of Product


	QA-004	Visual Inspection of Soldering	Appendix C
	QA-005	Thick Film Inspection	Appendix C
	QA-006	Trimmed Resistor (Thick Film)	Appendix C
	QA-012	Transformer / Inductor Pot Core Inspection Procedure	Appendix C
	QA-016	Control of Nonconforming Materials	Appendix A
	QA-027	Element Assembly Inspection	Appendix C
	QA-028	Wire bond Inspection	Appendix C
	QA-062	Commercial Product Inspection	
	QA-030	Inspection Procedures Manual	Appendix C
	GEN-029	General Procedure for Electrical Testing	Appendix C
	QA-001	Fine Leak Testing Procedure	Appendix C
	QA-002	Gross Leak Testing Procedure	Appendix C
	QA-011	Constant Acceleration	Appendix C
	QA-013	Lead Integrity Testing	Appendix C
	QA-014	Solderability Test Procedure	Appendix C
	QA-019	Shipping Inspection	Appendix C
	QA-025	External Visual Inspection	Appendix C
	QA-026	Physical Dimensions	Appendix C
	QA-031	End-of-Line Conformance and Periodic Inspections (Option 2) Only	Appendix C
	QA-032	Insulation Resistance	
	QA-034	Internal Visual Mechanical Inspection	Appendix C
	QA-035	Resistance to Solvents Testing	Appendix C
QA-036		Die Sheer Strength	Appendix C
	QA-037	PIND Test Procedure	Appendix C
	QA-041	Burn-in Procedure	Appendix C
	QA-044	Steady State Life Test	Appendix C
	QA-045	Temperature Cycling	Appendix C
	QA-046	Hybrid Screening Procedure	Appendix C
	QA-049	Conformance and Periodic Inspections	Appendix C
	QA-080	In-Line Conformance and Periodic Inspections (Option 1)	Appendix C

8.2.4.1 Inspection Documentation

	MFGX-XXX	All MFG Procedures	Appendix A & C
	QA-XXX	All QA Procedures	Appendix A & C
	GEN-025	Lot Traveler Instructions	
	UKQMS-4.10.2	Receiving Inspection (UK Office)	
	UKQMS-4.10.3	In-Process Inspection (UK Office)	
	FRQMS-8.2.4.1	Receiving Inspection and In-Process Inspection (France Office)	

8.2.4.2 First Article Inspection & Inspection/Test Personnel

	QA-018	Incoming Inspection Procedure	Appendix C
	QA-030	Inspection Procedures Manual	Appendix C
	GEN-025	Lot Traveler Instructions	

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8.3 Control of Nonconforming Product

QA-040	Quality Manual	Appendix A
QA-016	Control of Non-conforming Material	Appendix A
QA-047	Rework and Repair Manual	Appendix C
QA-058	QCI/PDA Lot Disposition	Appendix C
QA-064	Scrap Criteria	
UKQMS-4.13.2.1	Review and Disposition of Non-Conforming Incoming Goods (UK Office)	
FRQMS-8.3	Review and Disposition of Non-Conforming Goods (France Office)	

8.4 Analysis of Data

ENG-002	Customer Specification Review	
QA-016	Control of Non-conforming Material	
QA-040	Quality Manual	Appendix A
QA-007	Control of Customer Returned Material	Appendix A
QA-008	Failure Analysis Procedure	Appendix A

8.5 Improvement

8.5.1 Continual Improvement


MKT-001	Review & Conversion of Customer Requirements	
QA-040	Quality Manual	Appendix A
QA-017	Quality Audit Procedure	Appendix A

8.5.2 Corrective Action

QA-040	Quality Manual	Appendix A
QA-015	Corrective & Preventive Action	Appendix A
QA-016	Control of Non-conforming Material	Appendix A
UKQMS-4.14.2	Corrective Action (UK Office)	
FRQMS-8.5.2	Corrective Action (France Office)	

8.5.3 Preventive Action

QA-015	Corrective & Preventive Action	
QA-065	Low Yield Notice Procedure	
QA-092	Statistical Techniques	
QA-080	In-Line Conformance and Periodic Inspections (Option 1)	Appendix C
UKQMS-4.14.3	Preventive Action (UK Office)	
FRQMS-8.5.3	Preventive Action (France Office)	

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